You can borrow books and other material free of charge from any library in Västerås and also use our other services: reference books, newspapers, periodicals, municipal information, internet etc.

Our library staff will assist both visitors and borrowers in the best possible way. Please ask our staff if you have any questions. You are also welcome to contact us by telephone.

Our branch libraries are located in the following areas: Bäckby, Irsta, Råby, Skiljebo, Viksäng and Önsta-Gryta.

Our mobile library serves the remote areas of town and the surrounding countryside.

Biskopsgatan 2
721 87 Västerås
Tel: 39 46 00
www.bibliotek.vasteras.se
LIBRARY CARD

The library card is issued free of charge. You are only required to show a valid proof of identity. As a cardholder you will be recorded in the library’s borrower register.

Children under 15 years are required to have parental consent. Parents are thereby responsible for the loan of items from the library.

A PIN code connected to your library card is required for self service via our web-site and automatic loan terminals and to book a computer. See Self service.

RESPONSIBILITY FOR A LOAN

The library card is a personal document. It implies a personal responsibility for books and any other material borrowed from the library.

Lost or damaged items will have to be replaced by the borrower according to the library’s estimation of their value.

Notify the library immediately the loss of a library card (a replacement is provided for a fee).

SELF SERVICE

From our web-site www.bibliotek.vasteras.se you can reach our open access catalogue. With your PIN code and card number you can see your current book loans, renew loans, make reservations, cancel reservations, book a computer or send us suggestions for future purchases.

PERIOD OF A LOAN

The period of a loan is normally 4 weeks. Notify that videos, CDs and DVDs are borrowed for a shorter length of time.

RENEWING

As a rule, you may renew your books for a maximum of two consecutive loan periods provided that nobody else has requested them. You can also renew your books by telephone or via our web-site.

RESERVING

If you wish to borrow a book which is currently out on loan, you can reserve it for a small fee. This can be done at the information counter or via our web-site.

The library will notify you by post, e-mail or SMS as soon as the book is returned. The book can be collected at the charging desk where it will be available for 7 days.

OVERDUE CHARGES

To avoid overdue charges you can get overdue-warning three days before due date via e-mail or SMS. The library imposes a charge for items on loan to adults which are returned after their due date. The amount has to be paid even if the library has not sent a reminder card. The late return of items via the un-manned counter will be registered as a debit and the amount charged the next time a book is borrowed.

REMINDER

If a book has not been returned to the library by a period of time after the due date a reminder is sent. If the book has still not been returned after the reminder a bill for overdue charges is sent to the borrower.

If, in spite of repeated reminders, a borrower has not returned library books or paid overdue charges, borrowing privileges are denied. This privilege will be returned to the user once the books are returned and the debt adjusted or the bill paid.